



[Private]

Kids Swimming Class

(1-2 pax)

Payment Terms

- Deposit of 4 lessons + payment of 4 lessons during registration.
- Monthly payment of 4 lessons thereafter before the due date of the issued invoice.

Payment Methods

- Paynow
 - o UEN 202537827N
 - o QR CODE
- Paylah
 - o UEN 202537827N
 - o QR CODE
- Bank Transfer
 - o UOB eBusiness Account 7613463368

Late Payment

- If payment is not made within 7 days after due date stated on invoice, student(s) will be withdrawn from class and the 4 lessons deposit will be forfeited.

Extra Fees

- Carpark fees, entry fees, deposits or any miscellaneous fees required by the management shall be paid for by the client(s). (Client is to check with management on the terms regarding engaging of swim coach)

Withdrawal

- Client(s) will be required to provide a 1 month notice for termination.
- The 4 lessons deposit will be consumed during the notice period.

- Any lesson missed during the notice period will be forfeited.
- There will be no temporary suspension of class.

Refund

- There will be **no refund** of fees.
- There will be **no transferring** of fees from 1 registered student to another even under the same client.

5th Week

- There will be no regular lessons on the 29th / 30th / 31st of each month.
- Replacement class can be arranged subject to Coach's availability.

Public Holiday (PH)

- If lesson falls on a PH, there will be no class (Monthly fee will be pro-rated).

Inclement Weather

- Lightning risk / heavy rain that obscures visions
- Client(s) will be required to inform coach of bad weather or expected bad weather at least 40 mins or more before commencement time of class.
- Classes may be rescheduled if client(s) & coach are able to arrange for a suitable replacement class before the end of the following month.
- Theory / Video sharing / Dry land session will be conducted.

- Commenced class is still considered conducted if inclement weather conditions happens midway through.

Absence

- Client will be required to inform coach at least 1hr in advance with the provision of valid MC in group chat to reschedule the session.
- Lesson(s) will be considered conducted for student(s) if coach has arrived at venue .
- *Last minute cancellation is not allowed***
- Pro-rate / Replacement class / Time extension will not be given for any absence.
- In a 2 pax class, if one student is going to be absent, client(s) may choose to reschedule the class. If not, the lesson will

be charged as usual (both will be considered to be attending class)

Holiday

- There will not be any classes on the first 2 weeks of June and last 2 weeks of December school holidays period.
- Fees collection will only be for 2 lessons in June and December.

Cancellation

- No fee will be charged; fees will be pro-rated if class is cancelled by coach due to unforeseen circumstance.
- Replacement class will be conducted if agreed with client(s) for the class cancelled by coach.

Swimsafer Test

- Client will inform coach if he/she would like to send the student for Swimsafer Test grading. (Swimsafer tests are typically registered every Mar/Jun/Sep/Dec)

Medical Condition

- Client will truthfully declare any allergies / medical / developmental / behavioral condition during registration.
- Student(s) will be withdrawn if deemed unsuitable for class.

Media Rights

- Videos / Photographs will be taken during class for the purpose of training / advertisement.

Indemnity Clause

“The Swim Side PTE LTD” will be indemnified as the service provider, its employees, staff, teachers and coaches against all claims arising out of death, injury, damage or loss suffered and caused in the course of any swimming activities conducted. This includes all costs and expenses incurred as a result of such claim.

Terms and Condition

The Swim Side PTE LTD reserves the right to amend these T & C at any time without prior notice.